

HanStone  
Quartz



CARE & MAINTENANCE

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# THANK YOU FOR PURCHASING HANSTONE QUARTZ.

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HanStone is proud to provide our clients with a Lifetime Residential Warranty and a 10 Year Commercial Warranty. Please visit [HanStone.ca](https://www.hanstone.ca) to register.

HanStone is a hard, nonporous, natural quartz surface that makes cleaning quick and easy. With proper care and maintenance, and some industry tips and tricks, hard-to-clean stains, spills and messes can now be a thing of the past.



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HANSTONE.CA



CAMPINA

# Daily Cleaning

## HANSTONE RECOMMENDS:

### OPTION 1:

Mild soap and water

### OPTION 2:

Rubbing alcohol and water solution

### TIP:

Always use a non-abrasive cloth when cleaning to avoid dulling your surface.



### NOTE!

Acetone is NEVER to be used on your surface as dull spots can occur and is not covered under warranty.

**DO NOT USE SEALANTS  
ON YOUR COUNTERTOP.**



# Natural Oils and Synthetic Oils

(Olive Oil, Canola Oil, etc.)

Oils on any counter can leave the finish looking messy, smudged and reflect light unpleasantly.

## HANSTONE RECOMMENDS:

### OPTION 1:

Mild soap and water

### OPTION 2:

Use a mild, alcohol-based degreaser such as Simple Green® All-Purpose Cleaner or rubbing alcohol.

**RINSE WITH CLEAR WATER AFTER ALL  
CLEANING APPLICATIONS.**

# Metals

(Kitchen Tools, Metal Pots, Knife Marks & Belt Buckle Marks)

Noticing metal marks on a quartz surface can often be confused for scratches. Such metal marks can be easily removed using simple methods.

## HANSTONE RECOMMENDS:

A white latex eraser. Delicately rub the eraser on the affected area, once the stain is gone, clean the surface with one of the daily cleaning solutions as recommended.\*

### \*TIP:

When cleaning any surface, the rule of thumb is to never apply pressure that is heavier than the natural weight of your hand. Otherwise, you can cause dull spots.

**RINSE WITH CLEAR WATER AFTER ALL  
CLEANING APPLICATIONS.**

# Cosmetics

(Hair Shampoo, Creams, Makeup)

Staining resulting from cosmetic products can make anyone panic. Not to worry, we can help!

## HANSTONE RECOMMENDS:

### OPTION 1:

Mild soap and water

### OPTION 2:

Apply hydrogen peroxide max 30% concentration then rinse and wipe with water.\*

### OPTION 3:

Rubbing alcohol

### \*TIP:

Please remove any residue from the hydrogen peroxide solution after cleaning to avoid any changes to HanStone's brilliant surface.



# Metal Rust Stains

## HANSTONE RECOMMENDS:

### STEP 1:

Soak a cloth with oxalic acid or Bar Keepers Friend® and apply on top of the stain for 10 minutes.

### STEP 2:

If the stain persists, re-apply but do not leave on longer than 30 minutes.

### STEP 3:

Once stain is removed, clean surface with water alone or a mild soap and water solution.

# Ink

(Water or Oil Based Markers, Paint, Print from Supermarket Bags)

## HANSTONE RECOMMENDS:

### OPTION 1:

Gently apply rubbing alcohol to the stain. Stain should lift.

### OPTION 2:

For stubborn stains, soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If the stain persists, re-apply but do not leave on for longer than 30 minutes.



# Food Coloring

(Herbs & Spices, Red Wine, Mustard, Coffee & Tea, Fruits)

## HANSTONE RECOMMENDS:

### OPTION 1:

Soap and water or rubbing alcohol and water solution

### OPTION 2:

Soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If stain persists, re-apply but do not leave on for longer than 30 minutes.

### OPTION 3:

Apply hydrogen peroxide max 30% concentration. Rinse with water and wipe the surface.

**RINSE WITH CLEAR WATER AFTER ALL CLEANING APPLICATIONS.**

# Other Stubborn Stains:

## Blood

### HANSTONE RECOMMENDS:

Apply hydrogen peroxide max. 30% concentrate then rinse with water and wipe the surface.

## Candle Wax

### HANSTONE RECOMMENDS:

**OPTION 1:**  
Rubbing alcohol

**OPTION 2:**

Mild alcohol based degreaser such as Simple Green® All Purpose Cleaner.

## Soap Stains

### HANSTONE RECOMMENDS:

Mild alcohol based degreaser such as Simple Green® All Purpose Cleaner.

## Hard Water Deposits

### HANSTONE RECOMMENDS:

**OPTION 1:**

Vinegar

**OPTION 2:**

Non-abrasive scale remover solution

## Silicone

### HANSTONE RECOMMENDS:

**OPTION 1:**

Rubbing alcohol

**OPTION 2:**

DAP® silicone remover

## Adhesives

### HANSTONE RECOMMENDS:

**OPTION 1:**

Simple Green® All Purpose Cleaner.

**OPTION 2:**

Rubbing alcohol

**OPTION 3:**

Methyl hydrate



**SEE MORE ONLINE AT**  
[WWW.HANSTONE.CA](http://WWW.HANSTONE.CA)

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